

## Annex II - SERVICE PROVIDER LIST

Service Provider Jurisdiction	Outsourcing arrangement description	Information disclosed
Luxembourg	Outsourcing of core banking platform for processing of deposit transactions	Personal data of the Client, natural person, as required for account opening.
Luxembourg	Outsourcing of web-based Business-to-Customer access interface, dedicated e-mail server and public landing and account opening website.	Personal data of the Client, natural person, as required for account opening.
Luxembourg	Outsourcing of call center, Client request management and customer service functions	Personal data of the Client, natural person, as required for account opening/closure and Client request processing.
Germany	Outsourcing of identity verification services for German customers	Data is not shared from the Bank to the outsourcing provider; the outsourcing provider delivers personal identification data to the Bank upon the request of the Client.
Luxembourg	Maintenance of a PSDII-compliant interface allowing TPPs to obtain access to account and transactional information and to initiate payment transactions, including ancillary services	Account and transactional information on the basis of requests of TPPs mandated by the Client.