

## E-Banking availability and performance statistics

Period: Q1 ( Jan - Mar )  
Year: 2023

Date	Online banking				Dedicated interfaces (PSD2)					
	Uptime (%)	Downtime (%)	AISP response (ms)	PISP response (ms)	Uptime (%)	Downtime (%)	AISP response (ms)	PISP response (ms)	CBPII response (ms)	Error response rate (%)
01/01/2023	100.00	0.00	132	0	100.00	0.00	0	0	0	0.0
02/01/2023	100.00	0.00	94	1745	100.00	0.00	0	0	0	0.0
03/01/2023	89.24	10.76	128	1144	100.00	0.00	0	0	0	0.0
04/01/2023	51.94	48.06	455	26786	100.00	0.00	0	0	0	0.0
05/01/2023	100.00	0.00	303	1396	100.00	0.00	0	0	0	0.0
06/01/2023	100.00	0.00	1324	1753	100.00	0.00	0	0	0	0.0
07/01/2023	71.94	28.06	115	0	100.00	0.00	0	0	0	0.0
08/01/2023	82.08	17.92	101	0	100.00	0.00	0	0	0	0.0
09/01/2023	89.44	10.56	253	1814	100.00	0.00	0	0	0	0.0
10/01/2023	99.86	0.14	237	1831	100.00	0.00	0	0	0	0.0
11/01/2023	100.00	0.00	307	2447	100.00	0.00	0	0	0	0.0
12/01/2023	100.00	0.00	282	1304	100.00	0.00	0	0	0	0.0
13/01/2023	99.86	0.14	494	1722	100.00	0.00	0	0	0	0.0
14/01/2023	99.44	0.56	99	0	100.00	0.00	0	0	0	0.0
15/01/2023	100.00	0.00	1337	0	100.00	0.00	0	0	0	0.0
16/01/2023	99.72	0.28	189	1454	100.00	0.00	0	0	0	0.0
17/01/2023	99.44	0.56	345	1650	100.00	0.00	0	0	0	0.0
18/01/2023	100.00	0.00	407	1544	100.00	0.00	0	0	0	0.0
19/01/2023	100.00	0.00	384	1793	100.00	0.00	0	0	0	0.0
20/01/2023	99.72	0.28	513	1507	100.00	0.00	0	0	0	0.0
21/01/2023	100.00	0.00	1703	3250	100.00	0.00	0	0	0	0.0
22/01/2023	100.00	0.00	1399	2307	100.00	0.00	0	0	0	0.0
23/01/2023	100.00	0.00	149	1280	100.00	0.00	0	0	0	0.0
24/01/2023	100.00	0.00	414	1827	100.00	0.00	0	0	0	0.0
25/01/2023	100.00	0.00	294	1504	100.00	0.00	0	0	0	0.0
26/01/2023	100.00	0.00	313	1720	100.00	0.00	0	0	0	0.0
27/01/2023	100.00	0.00	401	1450	100.00	0.00	0	0	0	0.0
28/01/2023	100.00	0.00	94	0	100.00	0.00	0	0	0	0.0
29/01/2023	100.00	0.00	93	2222	100.00	0.00	0	0	0	0.0
30/01/2023	100.00	0.00	226	1660	100.00	0.00	0	0	0	0.0
31/01/2023	100.00	0.00	148	1114	100.00	0.00	0	0	0	0.0
01/02/2023	100.00	0.00	197	1021	100.00	0.00	0	0	0	0.0
02/02/2023	100.00	0.00	207	1162	100.00	0.00	0	0	0	0.0
03/02/2023	100.00	0.00	143	1245	100.00	0.00	0	0	0	0.0
04/02/2023	98.54	1.46	112	0	100.00	0.00	0	0	0	0.0
05/02/2023	100.00	0.00	422	1375	100.00	0.00	0	0	0	0.0
06/02/2023	100.00	0.00	225	691	100.00	0.00	0	0	0	0.0
07/02/2023	98.61	1.39	104	869	100.00	0.00	0	0	0	0.0
08/02/2023	100.00	0.00	221	1083	100.00	0.00	0	0	0	0.0
09/02/2023	99.72	0.28	133	2868	100.00	0.00	0	0	0	0.0
10/02/2023	100.00	0.00	189	881	100.00	0.00	0	0	0	0.0
11/02/2023	100.00	0.00	0	0	100.00	0.00	0	0	0	0.0
12/02/2023	100.00	0.00	92	0	100.00	0.00	0	0	0	0.0
13/02/2023	100.00	0.00	171	1132	100.00	0.00	0	0	0	0.0
14/02/2023	100.00	0.00	168	1075	100.00	0.00	0	0	0	0.0
15/02/2023	100.00	0.00	198	815	100.00	0.00	0	0	0	0.0
16/02/2023	100.00	0.00	133	847	100.00	0.00	0	0	0	0.0
17/02/2023	100.00	0.00	305	1398	100.00	0.00	0	0	0	0.0
18/02/2023	100.00	0.00	97	0	100.00	0.00	0	0	0	0.0
19/02/2023	100.00	0.00	90	0	100.00	0.00	0	0	0	0.0
20/02/2023	100.00	0.00	122	1062	100.00	0.00	0	0	0	0.0
21/02/2023	100.00	0.00	173	855	100.00	0.00	0	0	0	0.0
22/02/2023	99.10	0.90	165	932	100.00	0.00	0	0	0	0.0
23/02/2023	100.00	0.00	259	1116	100.00	0.00	0	0	0	0.0
24/02/2023	100.00	0.00	198	906	100.00	0.00	0	0	0	0.0
25/02/2023	99.86	0.14	0	0	100.00	0.00	0	0	0	0.0
26/02/2023	100.00	0.00	98	1037	100.00	0.00	0	0	0	0.0

Date	Online banking				Dedicated interfaces (PSD2)					
	Uptime (%)	Downtime (%)	AISP response (ms)	PISP response (ms)	Uptime (%)	Downtime (%)	AISP response (ms)	PISP response (ms)	CBPII response (ms)	Error response rate (%)
27/02/2023	98.75	1.25	157	791	100.00	0.00	0	0	0	0.0
28/02/2023	100.00	0.00	205	1022	100.00	0.00	0	0	0	0.0
01/03/2023	99.58	0.42	168	828	100.00	0.00	0	0	0	0.0
02/03/2023	100.00	0.00	131	1186	100.00	0.00	0	0	0	0.0
03/03/2023	100.00	0.00	208	819	100.00	0.00	0	0	0	0.0
04/03/2023	100.00	0.00	0	0	100.00	0.00	0	0	0	0.0
05/03/2023	100.00	0.00	486	1127	100.00	0.00	0	0	0	0.0
06/03/2023	99.72	0.28	284	1154	100.00	0.00	0	0	0	0.0
07/03/2023	99.86	0.14	248	1933	100.00	0.00	0	0	0	0.0
08/03/2023	100.00	0.00	1219	1071	100.00	0.00	0	0	0	0.0
09/03/2023	100.00	0.00	203	921	100.00	0.00	0	0	0	0.0
10/03/2023	100.00	0.00	347	863	100.00	0.00	0	0	0	0.0
11/03/2023	100.00	0.00	92	0	100.00	0.00	0	0	0	0.0
12/03/2023	100.00	0.00	891	2158	100.00	0.00	0	0	0	0.0
13/03/2023	100.00	0.00	139	909	100.00	0.00	0	0	0	0.0
14/03/2023	100.00	0.00	127	918	100.00	0.00	0	0	0	0.0
15/03/2023	100.00	0.00	268	1020	100.00	0.00	0	0	0	0.0
16/03/2023	100.00	0.00	170	984	100.00	0.00	0	0	0	0.0
17/03/2023	100.00	0.00	293	965	100.00	0.00	0	0	0	0.0
18/03/2023	100.00	0.00	146	0	100.00	0.00	0	0	0	0.0
19/03/2023	100.00	0.00	84	0	100.00	0.00	0	0	0	0.0
20/03/2023	100.00	0.00	225	1021	100.00	0.00	0	0	0	0.0
21/03/2023	98.89	1.11	313	904	100.00	0.00	0	0	0	0.0
22/03/2023	99.86	0.14	152	892	100.00	0.00	0	0	0	0.0
23/03/2023	99.72	0.28	182	973	100.00	0.00	0	0	0	0.0
24/03/2023	100.00	0.00	195	916	100.00	0.00	0	0	0	0.0
25/03/2023	100.00	0.00	0	0	100.00	0.00	0	0	0	0.0
26/03/2023	100.00	0.00	178	0	100.00	0.00	0	0	0	0.0
27/03/2023	100.00	0.00	240	1056	100.00	0.00	0	0	0	0.0
28/03/2023	100.00	0.00	138	1384	100.00	0.00	0	0	0	0.0
29/03/2023	100.00	0.00	182	917	100.00	0.00	0	0	0	0.0
30/03/2023	100.00	0.00	197	748	100.00	0.00	0	0	0	0.0
31/03/2023	100.00	0.00	81	902	100.00	0.00	0	0	0	0.0